



DEPARTMENT OF PURCHASING & CONTRACT COMPLIANCE

**Winner 2000- 2006 Achievement of Excellence in Procurement Award
National Purchasing Institute**

Jerome Noble, Director



July 11, 2007

Re: 07ITB56048YB-BR
Web Hosting ISP Provider

Dear bidders:

Attached is one (1) copy of Addendum 2, hereby made a part of the above referenced bid.

Except as provided herein, all terms and conditions in the bid referenced above remain unchanged and in full force and effect.

Sincerely,

Brian Richmond
Assistant Purchasing Agent

This Addendum forms a part of the contract documents and answers questions asked by vendors who attended the pre-bid conference and questions sent by email:

Question: How will changes be worked out with the vendor?

Answer: Fulton expects to obtain safe secure access to the site to make changes as Fulton deems necessary. Currently, Fulton has access to its hosted site thru secure access granted by current vendor to make changes as necessary.

Question: If Fulton County is updating the site and something breaks, who has to fix it?

Answer: Operating System and hardware are responsibility of vendor hosting the site. Fulton County is responsible for Application, and Application only. Fulton will take responsibility for any actions caused by its staff in maintaining the Application.

Question: For OS management, would Fulton County or the vendor be applying the patches?

Answer: Vendor is responsible for applying all patches.

Question: The external backup server, what does the I.T. department want?

Answer: Fulton County expects backup server to be capable of providing failover recovery of Application in the event of a O/S or hardware failure. The vendor should provide complete restore capability within 2 hours of a desired recovery. The County expects to have direct access to the backup sets on the drives even if no restore is needed.

Question: Does the certification have to be submitted with the bid?

Answer: Yes, Certification must be supplied where called for in the ITB and thru the sources identified.

Question: The 600 Gig backup, how do you want that to be handled?

Answer: Fulton County expects backup server to be capable of providing failover recovery of Application in the event of an O/S or hardware failure.

Question: For disaster recovery, what are the requirements for the vendor in a total disaster?

Answer: Fulton County expects 2 hour recovery time in event of declared disaster.

Question: Will the vendor or their DR provider handle a disaster?

Answer: Fulton County's DR (Disaster Recovery Site/Service Vendor) will manage declared disaster.

Question: In Section 6 (pg 47) under the Security Heading the following is written:

The vendor is required to be a Certified and Published Certificate Authority on both the Microsoft IE 7.0 platform or later, and the Mozilla FireFox 2.0 or later.

My question is the term "Vendor" meant as the party applying for the bid, or can the "Vendor" be any Certificate Authority (i.e. Verisign) that the party applying for the bid procures the certificates from?

Answer: It means the vendor, OR a vendor who is an AUTHORIZED SSL authority. Not just a consumer who buys and installs SSL certificates. Authorized vendors have full issuance capability with certification.

Question: In Section 6 (pg 48) under the Security Heading the following is written
The vendor must be a systrust or webtrust certified, and each certificate shall provide a minimum bond of \$2000.

My question is the term "Vendor" meant as the party applying for the bid, or can the "Vendor" be any Certificate Authority (i.e. Verisign) that the party applying for the bid procures the certificates from?

Answer: This means the vendor, OR a vendor who is an AUTHORIZED systrust or webtrust distributor. Authorized vendors are listed as the issuer and hold the 2K bond, not just a consumer who buys a systrust SSL and wants to install it on a server.

ACKNOWLEDGEMENT OF ADDENDUM NO. 2

The undersigned proposer acknowledges receipt of this addendum by returning one (1) copy of this form with the bid package to the Purchasing Department, Fulton County Public Safety Building, 130 Peachtree Street, Suite 1168, Atlanta, Georgia 30303 by the bid due date and time of Tuesday, July 24, 2007 by 11:00 A.M.

This is to acknowledge receipt of Addendum No. 2, _____ day of _____, 2007.

Legal Name of Bidder

Signature of Authorized Representative

Title